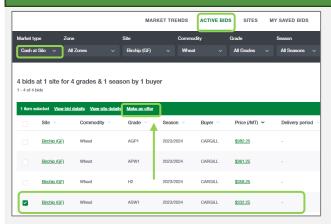


## Make an Offer for Warehoused Tickets

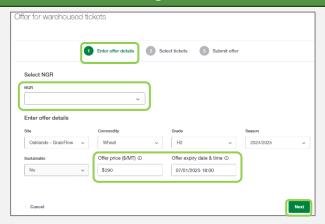
Put forward an offer for your clients' tickets warehoused in GrainFlow sites with the Customer Hub. Set the terms of the offer in the form provided. Offers submitted in the Customer Hub are considered firm and are valid until approved, expired, or withdrawn. You may also receive a counteroffer from Cargill for review, if you accept a counteroffer, the tickets will be transferred. If you reject a counteroffer, your original offer will remain active until it is approved, expires or is withdrawn. First select the clients you want to work with then submit your offer.

## Submit an offer for Tickets from Customer Hub Pricing



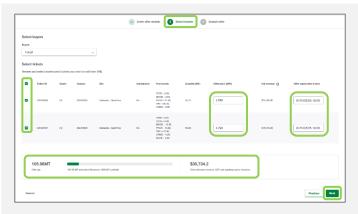
1. In the **Active Bids** tab of Customer Hub Pricing, set the Market Type filter to '**Cash at Silo**' and then set the other filters as required. Matching prices for all buyers will be displayed.

Select a price in the table by checking the box on the left, then click 'Make an Offer' in the green activity bar.



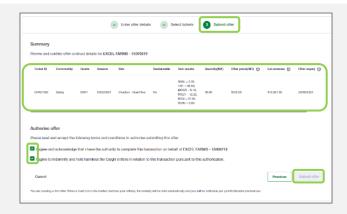
2. **Enter the Offer Details:** The 'Offer for warehoused tickets' form will open with the bid details prefilled.

Select your NGR, enter the price you want to sell at, select the expiry date and expiry time and click 'Next'.



3. **Select Tickets:** All matching warehoused tickets will display. Select the tickets to be offered (check the box at the top to select all), up to a total of 1,000MT. Track the total selected and estimated revenue at the bottom of the screen.

You can adjust the offer price and the expiry date/time on individual tickets as required. Once done, click 'Next'.

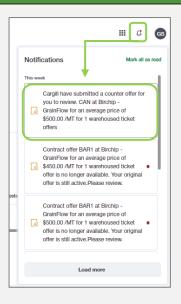


4. **Submit Offer:** Review the summary and authorise the offer by checking the boxes, then click 'Submit Offer'.

You are creating a firm offer. When a Cash bid in the market matches your offer(s), the ticket(s) will be sold automatically, and you will be notified as per your Notification preferences.



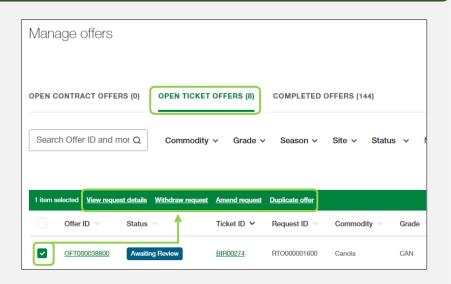
## 2. Manage Offers – Open Ticket Offers



- 1. To assist manage your offers, we will notify you when an offer has:
  - been approved
  - expired / is about to expire
  - been countered / counter withdrawn

You will also receive an email and/or SMS notification (depending on your Notification preference settings).

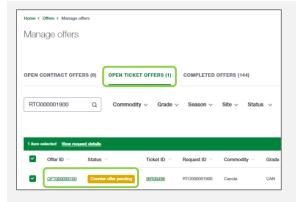
Click a notification to view the details.



2. **Open Ticket Offers:** Open offers awaiting review can be found in the **Open ticket Offers** tab on the Manage Offers page.

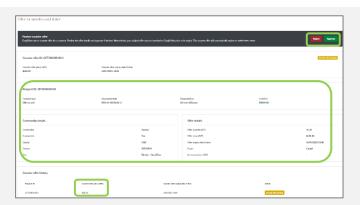
Select an offer (check the box to the left) to view the request details, withdraw, amend or duplicate the request by chosing an option in the green activity bar.

Approved, Expired and Withdrawn offers will be displayed in the **Completed Offers** tab on the Manage Offers page.



3. Counteroffers submitted by Cargill will also be displayed in the **Open Ticket Offers** tab.

To review the details of a counteroffer, click the **Offer ID** 



4. The original offer details display in the middle of the page and the counter offer details display at the bottom, in the **Counter Offer History**.

Use the buttons in the top right hand corner of the page to **Approve or Reject the counter offer**. Approved counteroffers will transfer the tickets. Rejected counteroffers will revert to the offer back to the original details submitted by you, and will be active until approved, expired or withdrawn.